

Voice, Influence & Transparency Working Group



April to September 2026

Opening

The Leeds Parent Carer Forum and Parent Carer Support Groups have shared feedback from families about **Home to School Transport**.

- Communication and coordination issues.
- Lack of flexibility and consistency.
- Need for a clearer process.

Opportunity

The Leeds Parent Carer Forum and Voice, Influence and Change Team (LCC) work in partnership to raise the issues and challenges faced by parents and carers of children with SEND in Leeds across education, health and care.

All issues and challenges raised are shared with the Voice and Influence Transparency Working Group and subsequently with the Leeds SEND and AP Improvement Board.

Outcome

The Leeds Local Offer Team worked in partnership with the Leeds Parent Carer Forum, Passenger Transport and Children's Transport to host an online Home to School Transport information session for families (June 2026).

The session is available to view on the [Leeds Local Offer website](#).



Home to school pre-16 transport information session

An information session providing an overview of home to school transport for pre-16 students attending specialist settings.

The session was delivered in June 2026.

Home to School transport session 17.06.26
Leeds City Council

Continued General Update/Service Pressures

- More work to be done on supporting people to be able to attend work and implementing reasonable adjustments.
- R365 Digital Platform- Moved to Maintenance Mode
- Increased Level of Expectation from Parents/Carers/Sites.
- Lack of information supplied on Pass
- Massive increase in phone/email traffic

Watch on YouTube

Obligation

