

Voice, Influence & Transparency Working Group

April to September 2026



Opening

The Leeds Parent Carer Forum and Parent Carer Support Groups have shared feedback from families about **information for families where English is a second language**.

- Families where English is a second language struggle to access SEND services and information.
- Families cannot always read written information and require it in a different format.

Obligation



Opportunity

The Leeds Parent Carer Forum and Voice, Influence and Change Team (LCC) work in partnership to raise the issues and challenges faced by parents and carers of children with SEND in Leeds across education, health and care.

All issues and challenges raised are shared with the Voice and Influence Transparency Working Group and subsequently with the Leeds SEND and AP Improvement Board.

Outcome

SENDIASS, Leeds Local Offer and the Leeds Parent Carer Forum regularly meet to review how information can be developed so all families can access and understand SEND services.

Developments include:

- The Leeds Local Offer website enables users to change the language of the website.
- [Introduction to the Leeds Parent Carer Forum video](#) available in Urdu, Slovak, Tigrinya, Romanian, Farsi and Polish.
- [Introduction to the Leeds Local Offer video](#) available in British Sign Language, Farsi and Polish.

The services continue to work together to develop information in alternative languages.

